



MEMBERSHIP REFERRAL PROGRAM

FREQUENTLY ASKED QUESTIONS:

Who can submit a referral? Is the program for current members only?

Anyone is welcome to submit a referral - whether you're a member, past member, soon-to-be member, or guest - we value your connections and contributions to the community at HUDSON.

What's in it for me?

As a current member, you'll receive credit at 10% of your referral's monthly membership fee up to \$30 each and for up to one year.

Is there a limit to how many people I can refer?

There is no limit on the number of referrals. The more people you refer who become members, the more credit you receive.

What information do I need to provide to submit a referral?

We need your referral's full name, email address, and mobile phone number. We also appreciate additional information helpful to the membership process - company name, title, how you are connected, how they could benefit from HUDSON, and *WHY THEY WOULD MAKE A GREAT MEMBER!*

How do I submit referral information?

Anyway you can provide it, we'll take it! Complete our "Referral for Membership" form [here](#), drop us an email at: referrals@thehudson.org, provide a handwritten note to our Concierge, or just verbally provide us your referral information.

How does my referral benefit?

Your referral becomes part of the evolving community at HUDSON enjoying access to the Work Center, meeting room and office discounts, online booking, exclusive member gatherings and events, networking opportunities, and HUDSON's online member portal. They also qualify to receive credits on their referrals who become members.

Do I receive more if my referral moves up membership levels?

Yes, encourage your referrals to actively use HUDSON! As your referrals move up to higher levels of membership, you'll continue to receive credit at 10% of their membership fee within the first year. Credit is limited to a maximum of \$30 per month per membership.

How often and for how long do I receive credit on my referrals?

You'll receive credit on the 15th of each month for the aggregate of your referral's membership fees paid the previous month. Credits are provided for up to one year for each referral's ongoing membership and as long as you are a current member. Your credit will be applied as individual discounts in your membership account against monthly membership fees and resource bookings.

What happens if I terminate my membership at HUDSON?

You must be enrolled in a membership plan (in good standing) to receive credits. Unused credits expire on your last day of membership.

Do prior HUDSON members qualify as a referral?

Over the years we've had past members move on to other employment opportunities, relocations, or workplaces which necessitated their departure from membership. We'd love to see them again, but this program aims to expand the HUDSON community with new colleagues, so prior HUDSON members do not qualify as referrals for credit.

What is the process once you receive my referral information?

Typically, a member of our team will initially contact your referral by phone to introduce them to HUDSON, indicating your referral, and assess their work style and needs. We'll invite them to personally tour HUDSON and/or attend an event as a guest.

How can I best assist in the process?

Our members are the best advocates! We desire a simple process and for you to remain involved as you see fit. Encourage your referral to visit our website at: thehudson.org, invite them to an event or meeting at HUDSON and provide a walk-through tour. While not every referral will join HUDSON as a member, we recognize the ongoing importance of serving them well as a guest!

How will I know my referral has joined?

We'll keep you looped in via periodic emails regarding your referral's progress towards membership. Your gentle nudging is always appreciated as well! You'll receive an email notification from us once your referral joins membership.

When does this referral program end?

Certainly, at some point all programs must come to an end. HUDSON reserves the right to modify or terminate this referral program at any time.

What if I have additional questions?

What, we missed something? Please see us at HUDSON or send us an email to: referrals@thehudson.org